

SMS Opt-out Policy

Church of God New England Spanish Region

Overview

Church of God New England Spanish Region, Inc. is committed to protecting your privacy and ensuring that all communications sent via SMS comply with applicable laws and regulations concerning user consent. This policy provides clear guidelines on how individuals can opt-out of our SMS communications and how we manage our subscriber lists.

1. Opt-Out Procedure

a. **Unsubscribing from SMS messages:** Subscribers can opt out of receiving SMS messages at any time by:

- Replying with the word "STOP" to any of our SMS communications.
- Adjusting their subscription preferences via our website or mobile app.
- Contacting customer service to request removal from the SMS list.

b. **Confirmation of unsubscription:** Once an opt-out request is received, the subscriber will be immediately removed from future communications and will receive a final SMS confirming their unsubscription.

2. Managing subscriber lists

- **Consent verification:** We regularly verify the consent of all individuals on our subscriber list to ensure compliance with legal standards and that only those who have explicitly agreed to receive messages are contacted.
- **Data accuracy:** We maintain the accuracy of our subscriber lists by updating them regularly to remove opt-outs and correct any errors in subscriber information.
- **Privacy protection:** All subscriber data is securely stored and protected against unauthorized access, use, or disclosure.

3. Policy Review and Updates

This policy is reviewed regularly to ensure ongoing compliance with all applicable laws and regulations. Any changes to our opt-out procedures will be communicated to our subscribers through our usual communication channels.

4. Contact Information

For questions or concerns regarding this Opt-out Policy, or to manage your SMS subscriptions, please contact:

[Organization contact information]

Available [Business hours]